



Staff Biographies



Support Staff/Office Communications



Yolanda Ocasio

Receptionist/Administrative Support Specialist

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Yolanda Ocasio joined the NACVA® and the CTI® as a temporary Receptionist in September 2020. She was hired full time in December 2020 and in January 2021, moved to her current role as Administrative Assistant in the Admin/Accounting department. Yolanda studied Early Childhood Education at the University of Puerto Rico. Most of her work experience has been in customer service and special projects assistance. She is fluent in Spanish. Yolanda is new to the Salt Lake City area has been enjoying hikes and off roading. She is also a published author.



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